

WOODCOCK ROAD SURGERY

Dr Allison Macnab, Dr Raija Blenk & Dr Louise Shinn



MORE UPDATES INSIDE:

Our Practice Events
How you can get involved
Newcomers!

WHAT'S NEW

Written by Heidi Shadmy,
Practice Manager



We are on Facebook now, so please head over to our page to follow all our updates!

<https://www.facebook.com/WoodcockRoadSurg>



We have an NHS App patient support session Thursday 13th March 2025 1pm - 3pm, please drop into the surgery to meet the team and start your NHS App journey!

Woodcock Road Surgery


Providing NHS services

Our Mission Statement
"Your health, welfare and safety matters to us"

GOODBYES AND HELLO'S

In February 2025 we said goodbye to **Dr Aidan Martin**, which we were super sad about however Dr Martin has moved up North to be closer to family and we wish him all the very best for his future!

We welcome **Dr Richard Howell**, who commenced with the practice 3rd March 2025 and brings a wealth of general practice experience and we look forward to our patients meeting Dr Howell over the coming weeks.

We have just finished the recruitment drive for our Patient Care Coordinators for our amazing reception team and we are pleased to announce that we have two full time staff joining us during March/April 2025.

Pharmacy First Service

The new 'Pharmacy First' Scheme enables local pharmacies to treat minor ailments without the need for patients to see a GP.

Your local pharmacist can help with minor health problems, such as aches and pains, allergies, sore throats and colds, stomach problems and skin conditions so please contact them first for advice and treatment to ensure those patients requiring an appointment can be seen. You can find more information here:

<https://www.nhs.uk/nhs-services/pharmacies/how-pharmacies-can-help/>



PRACTICE EVENTS

NHS APP EVENT
at Woodcock Road Surgery
13th March 2025

If you would like any support with setting up or using the NHS App. We are holding an NHS App Event on Thursday 13th March 2025 1pm - 3pm at Woodcock Road Surgery, Woodcock Road Norwich NR3 3UA. If you're a patient at our practice, you can use the NHS App to access a range of NHS services on your smartphone or tablet so please pop in and see us!

It doesn't replace existing services. You can still contact us in the usual ways. But, once you have verified your identity in the app, you will have easy, 24/7 access to a growing range of health services and information.

- You can Check your NHS number
- Appointments, Cancel or View
- Manage and cancel appointments
- Check your referrals and hospital appointments
- manage vaccinations
- Prescriptions, Order
- Nominate a pharmacy and order repeat prescriptions
- Access your GP health record securely

If you have any problems using the NHS App, please pop in next Thursday 13th March 2025

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FREE Spring COVID
Vaccination available at Woodcock Road Surgery Saturday 26th April 2025 for our registered patients
If you're eligible for this booster dose then we will contact you to book you in. Please support your surgery by having your vaccination with us.

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Would you like to join our Patient Participation Group (PPG)?

PATIENT FEEDBACK January 2025

Overall, how was experience of our service?

87%	8%	2.5%	1%	1%	None
Very Good	Good	Neither good nor poor	Poor	Very poor	Don't know

Feedback

- Vanessa was professional as usual she put me at ease and conducted the appointment with complete skill and care
- Dr and nurse were both very friendly and listened and answered my questions. Very happy with the consultations
- Good communication and appointment service.

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Join our PPG Group

We're excited to invite newcomers to join our Patient Participation Group! It's a fantastic opportunity to share your ideas, give feedback, and help shape the future of our practice. Mark your calendar and be part of the conversation!

Upcoming Meetings:

Thursday, 27th March at 4:30 PM

Thursday, 26th June at 4:30 PM

Contact the surgery for more information